

Annex 8 – Sub-processors

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This Annex 8 lists the sub-processors engaged by Taskbase. Processing location is where personal data is stored and processed. Additions and replacements are governed by the sub-processor clause of Annex 6.

SUB-PROCESSOR	SERVICE	PERSONAL DATA PROCESSED	PROCESSING LOCATION	TRANSFER SAFEGUARD
Amazon Web Services	Cloud infrastructure and application hosting; LLM inference via Amazon Bedrock	Name, email, CRM contact and activity data relating to the customer's employees and their business contacts, conversation and transcript content, application data	Germany (EU)	AWS GDPR DPA (part of AWS Service Terms); EEA-established processor with EU-region processing, so no third-country transfer for the engagement itself; the DPA's EU SCCs and Swiss Addendum would apply automatically to any onward transfer outside the EEA or Switzerland.
Supabase	Application platform: PostgreSQL database, object storage, authentication, realtime, edge functions	Name, email, CRM contact and activity data relating to the customer's employees and their business contacts, conversation and transcript content, application data	Switzerland (CH)	Signed DPA; EU Standard Contractual Clauses Modules Two and Three with Swiss Addendum (FDPIC); Transfer Impact Assessment completed
cloudscale.ch AG	IaaS hosting for parts of the application	Name, email, conversation data	Switzerland (CH)	DPA compliant with the GDPR and the nDSG; Swiss adequacy decision (EU) — no Standard Contractual Clauses required
Anthropic	Claude large language models, accessed through Amazon Bedrock	Prompts and model outputs, which may contain any customer content submitted to the Service	Germany (EU) — Bedrock EU region, zero-day retention	Accessed via Amazon Bedrock under the AWS DPA and Standard Contractual Clauses above; the model provider has no access to Bedrock prompts or completions. Anthropic's own DPA with Standard Contractual Clauses applies to any direct API use. No training on customer data

SUB-PROCESSOR	SERVICE	PERSONAL DATA PROCESSED	PROCESSING LOCATION	TRANSFER SAFEGUARD
Microsoft Azure	EU-region LLM inference (Azure OpenAI / Azure AI)	Prompts and model outputs, which may contain any customer content submitted to the Service	Germany (EU)	Microsoft Products and Services DPA (applies automatically under the Product Terms), including EU Standard Contractual Clauses; EU–US Data Privacy Framework; no training on customer data
Google Cloud	Gemini Enterprise Agent Platform (formerly Vertex AI) — agent hosting and inference	Prompts and model outputs, which may contain any customer content submitted to the Service	Belgium (EU)	Google Cloud DPA (applies automatically under the Cloud Terms), including EU Standard Contractual Clauses; EU–US Data Privacy Framework; prompts and outputs not retained for model training
Recall.ai* (* only relevant if Taskbase Recording Tool is used)	Meeting capture, transcription and meeting metadata	Meeting transcripts, participant names and email addresses, join and leave times, meeting titles. Audio and video as recorded and controlled by the customer.	Germany (EU)	DPA with EU Standard Contractual Clauses Modules Two and Three (Swiss modifications, FDPIC); Transfer Impact Assessment completed.
bliro GmbH* (* only relevant if Bliro is used as part of a partnership agreement)	AI meeting transcription and summarisation; no audio or video recording is stored	Name, email, meeting transcripts, audio transiently processed on device.	Germany (EU)	DPA under German law signed per customer order
ZITADEL	Identity and access management for Service users	First name, last name, email, language, gender, authentication data	Switzerland (CH)	ZITADEL DPA; SCC, US-EU and Swiss US Data Privacy Framework
iWay AG	Outbound transactional email (SMTP relay)	Email address, name, message content	Switzerland (CH)	DPA under Swiss law; Swiss adequacy decision (EU). Relay only — no mailbox or message storage
PostHog	Product analytics.	Device and browser data, product usage events, pseudonymous user identifier. No customer content beyond incidental info in URLs/browser data	Germany (EU)	PostHog DPA including EU Standard Contractual Clauses and nDSG adaptations; EU–US Data Privacy Framework + Swiss–US DPF